

Bulwell and Bulwell Forest Area Committee – 22 February 2017

Title of paper:	Bulwell Riverside and Southglade Libraries - Update to opening hours		
Director(s)/ Corporate Director(s):	Director of Sport and Leisure (Hugh White)	Wards affected: Bulwell / Bulwell Forest	
Report author(s) and contact details:	Lucy Batten, Library Operations Manager North 01158765894		
Other colleagues who have provided input:			
Date of consultation with Portfolio Holder(s) (if relevant)	n/a		
Relevant Council Plan Key Theme:			
Strategic Regeneration and Development			<input type="checkbox"/>
Schools			<input type="checkbox"/>
Planning and Housing			<input type="checkbox"/>
Community Services			<input type="checkbox"/>
Energy, Sustainability and Customer			<input type="checkbox"/>
Jobs, Growth and Transport			<input type="checkbox"/>
Adults, Health and Community Sector			<input type="checkbox"/>
Children, Early Intervention and Early Years			<input type="checkbox"/>
Leisure and Culture			<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration			<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):			
<p>Change to opening hours across libraries, with significant changes to the opening hours at Bulwell Riverside library and Ask Desk.</p> <p>Updated information regarding Southglade Library. There is a slight change to opening hours at Southglade library; there will be no loss in hours.</p>			
Recommendation(s):			
1	<p>For the Committee to note the following change to opening hours, in line with the results of public consultation and phase two of the library transformation programme</p> <ul style="list-style-type: none"> • Current hours 8am till 8pm Mon-Fri and 8am till 4pm Sat • Proposed 8.30am till 6.30pm Mon-Fri and 9am till 1pm Sat <p>Southglade Library change to hours</p> <ul style="list-style-type: none"> • Current hours 9.30am till 5.30pm Mon, Tues, Thurs. Closed Wednesday, Friday 1pm till 6pm, Saturday 9.30am till 4pm • Proposed hours 9am till 6pm Mon, Wed, Thurs, Closed Tuesday, Friday and Saturday 9am till 1pm 		

1 REASONS FOR RECOMMENDATIONS

- 1.1 Within the library service we have aimed to bring all Joint Service Centres (JSC'S) across the city to be open the same hours. Currently Bulwell Riverside Library and Ask Desk is opened considerably longer hours than any other JSC (8am till 8pm)
- 1.2 Since early 2015, Bulwell Riverside has experienced anti-social behaviour and most of this is in the evenings. The changes to the opening times will have a positive impact/reduction on anti-social behaviour within the centre.
- 1.3 Feedback from citizens and staff supported the proposals (no negative feedback from citizens) and as part of this has now been put through for changes
- 1.4 Southglade Library will have a slight change to opening hours but won't have any loss or gain to the overall number of hours. The changes to Southglade will see the day they are closed change from Wednesday to Tuesday and will see a half an hour earlier opening and half an hour later closing for 3 days of the week. Fridays will change from AM closure to PM closure.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The library service started phase 2 of our transformation programme in September 2016, and as part of this we have carried out a review of opening hours across the service.
- 2.2 Our aim was to rationalise library opening hours across Nottingham. There has been no formal review for 3 years and our current hours were not felt to be the most appropriate in some locations. Some libraries currently close at lunchtime and there is often no clear pattern of opening for citizens to easily remember.
- 2.3 As part of this review, we proposed a set of opening hours across the Joint Service Centres, which would allow all centres to establish the same working patterns.
- 2.4 The proposed changes were sent out to public consultation and feedback received from the public was in favour of changes to Bulwell Riverside.
- 2.5 In addition to the alignment of Joint Service Centres, we are aiming to bring opening hours for all our community libraries in line with each other. This is why there will be a change to some of the smaller community libraries such as Southglade.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 Longer hours for Joint Service Centres in line with Central Library opening alongside shorter hours at smaller community libraries

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Financially this will bring all libraries in line and provide cost effectiveness across the service.

With new opening times we will also be implementing new rotas for staff that mean a saving on lunch periods and unified working patterns

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 As part of phase two of the libraries transformation programme, we have maintained consultation with HR, Unions, Councillors as well as public

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 n/a

7 EQUALITY IMPACT ASSESSMENT

- 7.1 The equality impact of the proposals in this report have been assessed and due regard will be given to any implications identified in it.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 8.1 None

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 9.1 Consultation documents

Joint Service Centres

LIBRARY	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
Bulwell	8.30-6.30		8.30-6.30		8.30-6.30		8.30-6.30		8.30-6.30		9.00 - 1.00
Hyson Green/Mary Potter	8.30-6.30		8.30-6.30		8.30-6.30		8.30-6.30		8.30-6.30		9.00-1.00
St Anns	8.30-6.30		8.30-6.30		8.30-6.30		8.30-6.30		8.30-6.30		9.00-1.00

Community Libraries

LIBRARY	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday
Southglade	9am – 6pm		Closed		9am – 6pm		9am – 6pm		9am till 1pm		9.00 - 1.00
Bilborough	9am – 6pm		9am – 6pm		Closed		9am – 6pm		9.00-1.00		9.00-1.00